

Supporting the Spirit of Innovation at the U.S. Coast Guard Since 1986



Corporate Capabilities:

- Program Management
- Financial Management and Systems Support
- Information Technology Solutions and Support
- Knowledge Management and Communications

Macfadden has proudly served the Coast Guard for over 25 years, earning trusted partner status through a combination of proactive problem solving, domain expertise, reliable execution, flexibility, and cost control. We are committed to helping the Coast Guard achieve organizational excellence, supporting mission-critical financial and personnel security systems and providing financial management and business operations support. Macfadden currently supports Coast Guard Headquarters (CG-84), the Finance Center (FINCEN), the Security Center (SECCEN) and the C4IT Service Center Asset Logistics Division (ALD).

Financial Systems Support

Macfadden brings extensive functional and technical expertise in Oracle Federal Financials-based systems. We have helped modernize and improve legacy systems, particularly the Core Accounting System (CAS). Our systems support continues to enhance the Coast Guard's ability to maintain and track financial transactions.

- Provide financial business operations support for the CAS suite, including routine processing to support accounting functions; data integrity and audit support; and financial applications expert support for Oracle Federal Financials modules and supporting applications
- Support testing and validation of software changes and enhancements for the CAS suite
- Analyze financial application issues and recommend remediation solutions
- Supported development, implementation, maintenance and operation of the CAS; including developing system and functional requirements, system specifications and change requests, user documentation, and implementation and training plans
- Integrated new applications and external systems with the CAS
- Participated in the design, development and implementation of external interfaces including a FedTraveler.com travel management system interface as well as Purchase Order (PO), Accounts Payable (AP) and Vendor Maintenance System (VMS) interfaces

Macfadden established the FINCEN Configuration Management process utilizing Serena Business Mashups software. Our customer subsequently stated that "a quantum leap of improvement has occurred in the area of change management."

"Macfadden has demonstrated an excellent in-depth understanding of Coast Guard operational goals, business methods, and financial systems and procedures – enabling them to provide outstanding support of the financial systems."

- FINCEN Business Services Section, USCG Finance Center

U.S. Coast Guard Experience and Relevant Capabilities

- Accounting Support Services
- Audit Remediation & Internal Controls
- Asset, Property and Inventory Management
- Business Operations Support
- Certification & Accreditation
- Configuration Management
- Cost & Requirements Analysis
- Data Migration
- Financial Enterprise Resource Planning
- Financial Management Reporting
- Help Desk Support
- Personnel Security System Support
- Oracle Federal Financials Support, including Systems Development, O&M, Testing and Integration
- Technical Policy Writing
- User Training

Relevant Contract Vehicles

GSA Schedule 70

Information Technology (IT)

GSA Schedule 520

Financial and Business Solutions (FABS)

GSA Schedule 874

Mission Oriented Business Integrated Services (MOBIS)

DHS U.S. Coast Guard TABSS Domain 1:

Program Management, Engineering and Technology Support Services (Subcontractor)

DHS U.S. Coast Guard TABSS Domain 2:

Business, Financial Management and Audit Support Services (Subcontractor)



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Financial Management and Business Operations

Macfadden provides a broad range of financial services and budgetary support. We ensure financial policies and processes are executed effectively and reliably to help our clients monitor spending, comply with audit and regulatory requirements, and secure adequate funding.



- Support budgetary actions, to include commitment, obligation and execution of funds; accounting and financial reporting; and validation and reconciliation
- Analyze data and develop and maintain reports to monitor the status of commitments, obligations, undelivered orders, expenditures, fund balances and spend down rates
- Develop audit plans, performance metrics and process guides; and provide statistics and reports on audit results
- Provide financial reporting support, to include analysis of reports from the Financial and Procurement Desktop and CAS, and support for OMB 300 and TIER reporting
- Maintain, update and revise guides, operational manuals and other policy and procedure documents for Coast Guard financial, property and accounting policies, including the Financial Resource Management Manual
- Assist in life cycle management, inventory management, and documentation of personal property, contract-held, and operating material and spares inventory.

At ALD Macfadden staff found a previously undetected \$500,000 in unutilized resources during review of prior year accounts and de-obligating funds.

"I would like to highlight the FY12 TISCOM Financial Execution Achievement and recognize each of you. The C4IT Service Center would not be successful without each of you. Thank you for your service."
-Finance Officer, C4IT SC ALD

Personnel Security Production Support

Macfadden provides mission-critical IT support for personnel security systems and processes at the Coast Guard. We have been instrumental in ongoing efforts to increase the use of digital technologies to improve data transparency, interoperability, and reliability.



- Develop system requirements; provide operations and maintenance; and support testing, deployment and user training for the SECCEN Electronic Fingerprint Transaction System (EFTS)
- Provide user training and help desk support for the EFTS
- Manage personnel security information databases including: maintenance, modifications, data entry and tracking, shipping/mailing vehicle decals and issuing user names and passwords.
- Respond to requests for technical and instructional information related to Coast Guard security programs
- Provide security guidance for updates and maintenance to the SECCEN Standard Operating Procedures as related to personnel security procedures and IT requirements
- Periodically revise and renew the Certification & Accreditation (C&A) documentation required to maintain Authority to Connect and Authority to Operate approval for EFTS. Completed the initial C&A process and established a Privacy Threshold Analysis (PTA) for EFTS when it was first deployed

Macfadden's installation and support of EFTS has resulted in reduced costs, improved classification for personnel security requests, and cut the timeframe of digital fingerprint submission from 3-5 days to same-day submission.

"Macfadden [has] provided superior services to SECCEN for over five years. Their ability to provide constructive improvements to processes and procedures critical to the USCG has been beyond exceptional."
-USCG Security Center

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